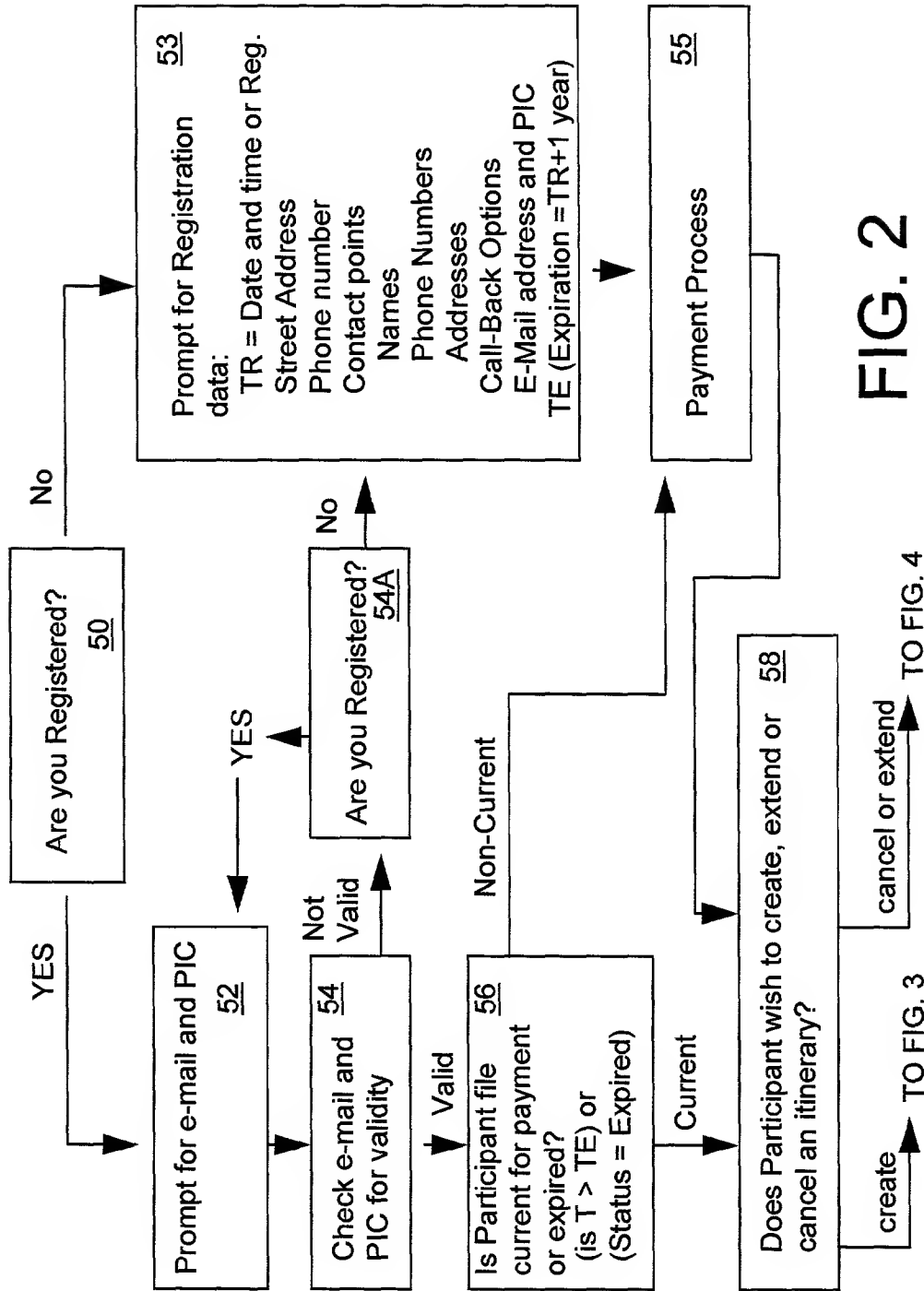


FIG. 1



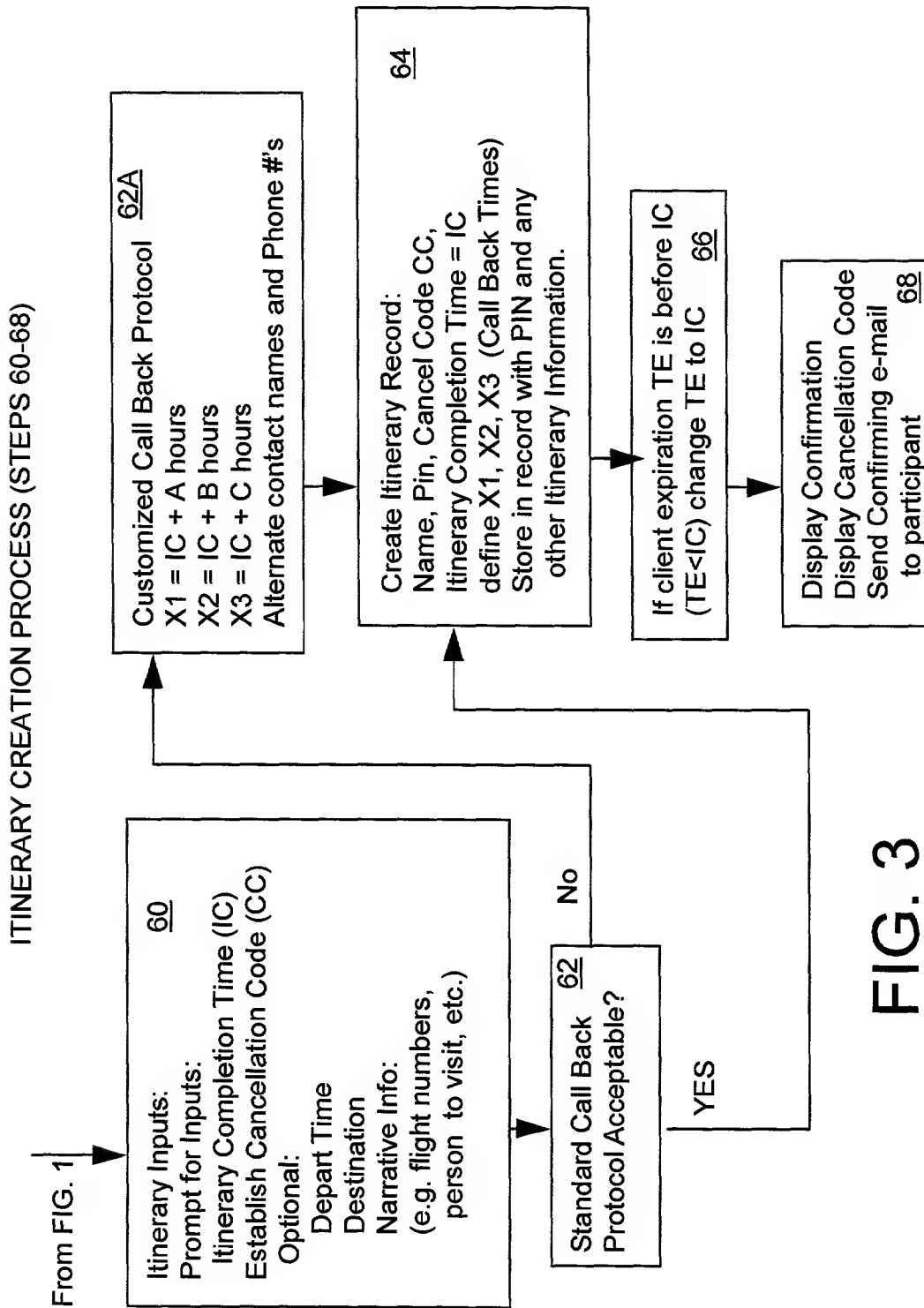


FIG. 3

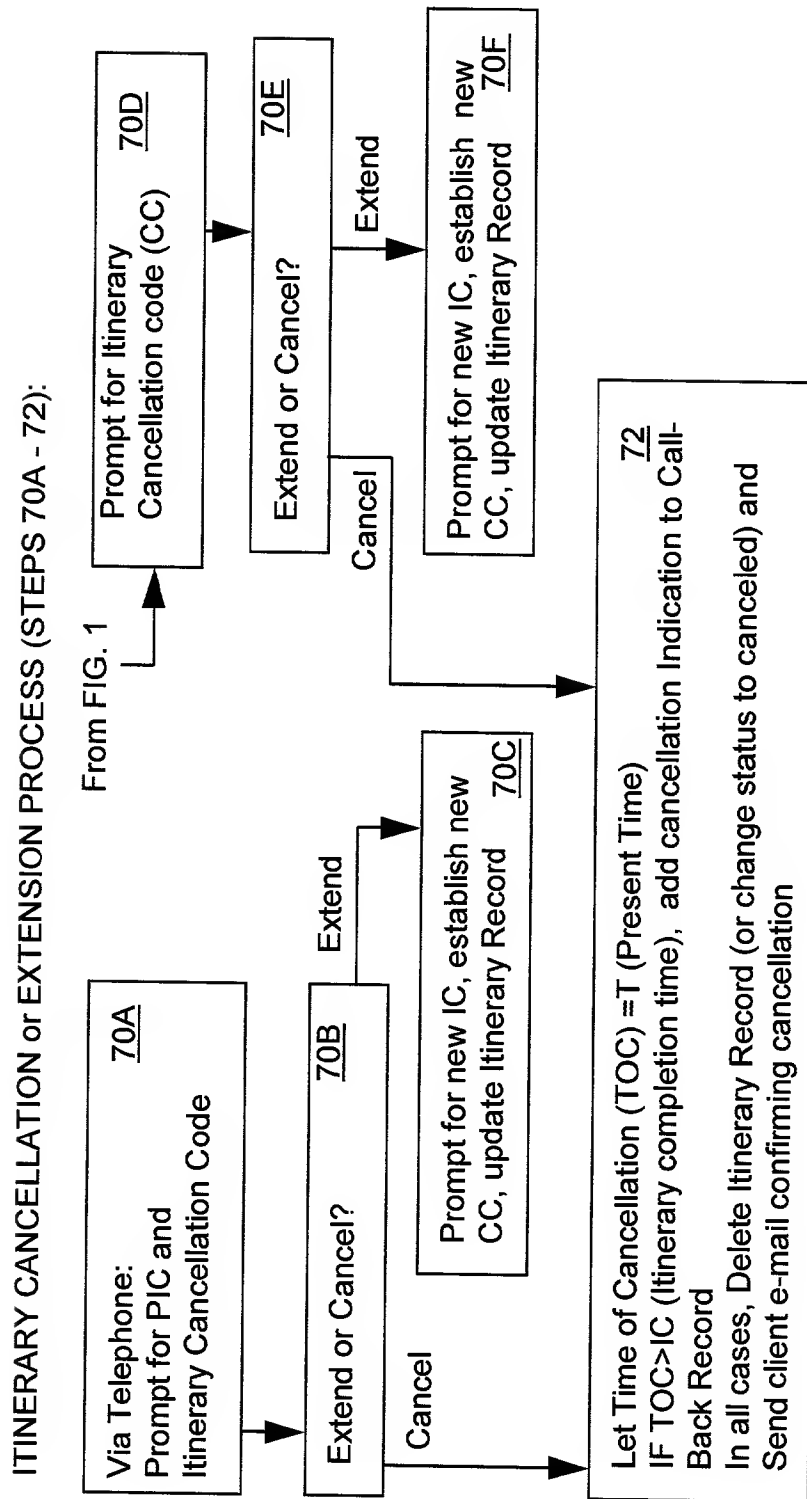


FIG. 4

ITINERARY MONITORING AND CALL-BACK RECORD CREATION PROCESS (STEP 80):

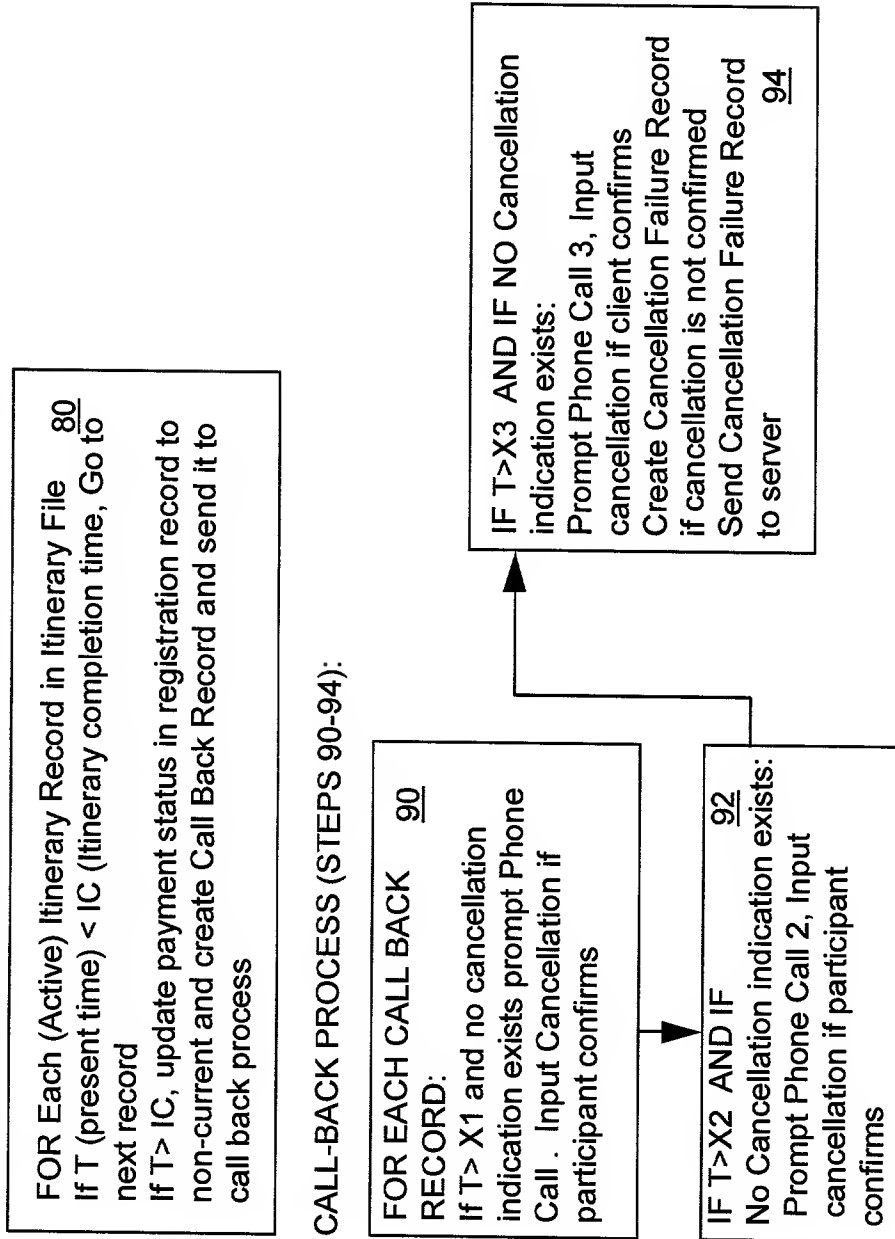


FIG. 5

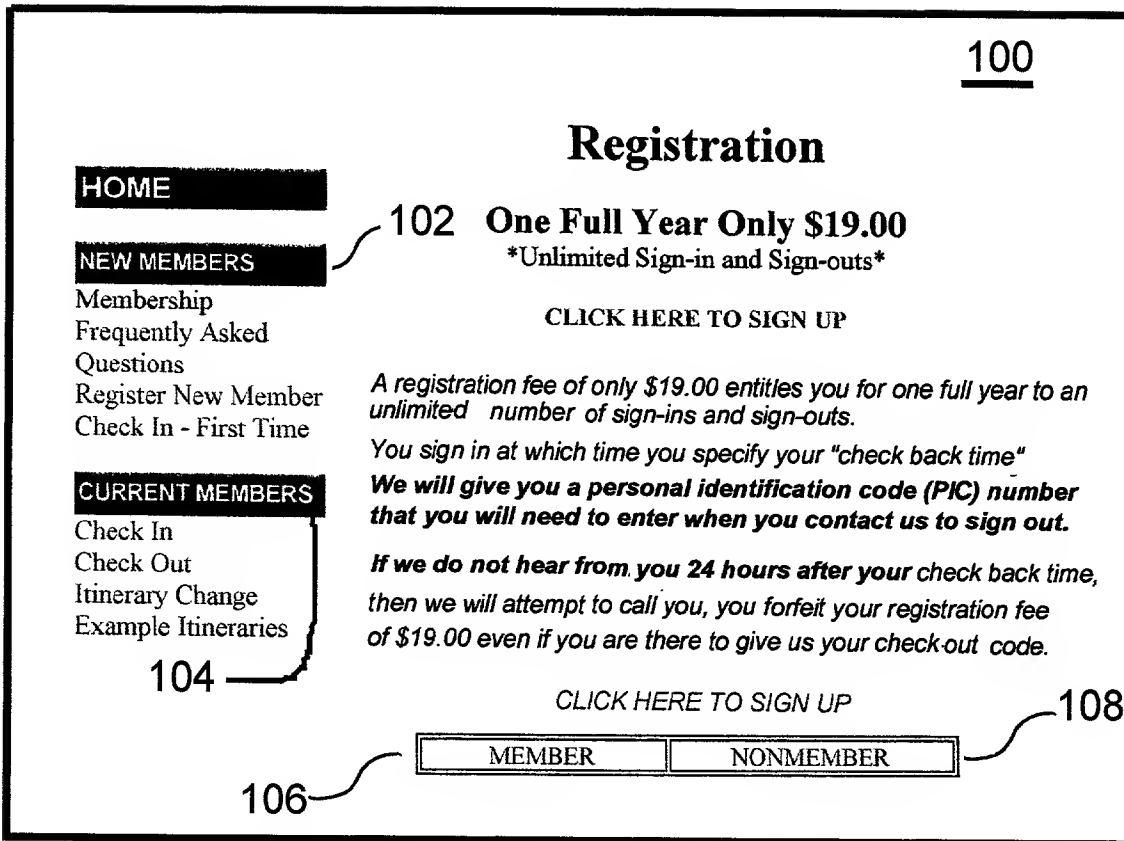


FIG. 6

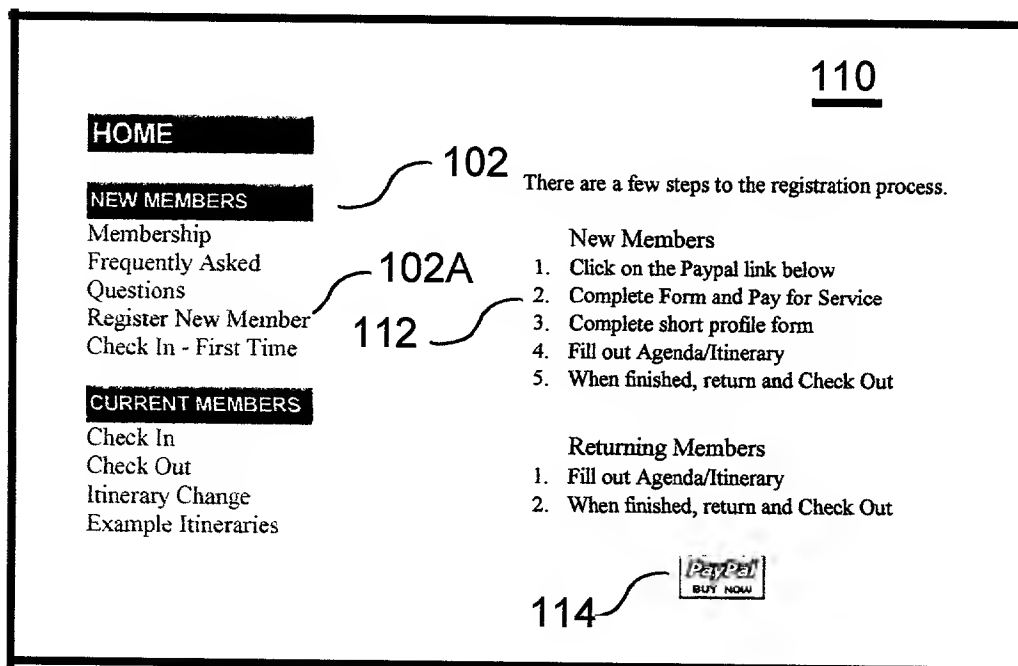


FIG. 7

120

HOME

NEW MEMBERS

Membership
Frequently Asked
Questions
Register New Member
Check In - First Time

CURRENT MEMBERS

Check In
Check Out
Itinerary Change
Example Itineraries

102

Paypal Email:

Departure Time: Time: Date: Mn- Day
Year

Destination:

Return Time: Time: Date: Mn- Day
Year

This is your checkout time!

122

124

Call Back Times

| First Call Back | |
|--------------------------------|---|
| Standard | Custom |
| <input type="radio"/> 24 Hours | <input type="radio"/> Hrs <input type="text"/> Mins <input type="text"/> |
| Second Call Back | |
| <input type="radio"/> 48 Hours | <input type="radio"/> Hrs <input type="text"/> Mins <input type="text"/> |
| Third Call Back | |
| <input type="radio"/> 72 Hours | <input type="radio"/> Hrs <input type="text"/> Mins <input type="text"/> |

Description of Agenda

126

128

Check-out Code:

Verify Check-out Code:

130

132

134

CHECK IN

FIG. 8

HOME 102

NEW MEMBERS 104B

Membership

Frequently Asked Questions

Register New Member

Check In - First Time

CURRENT MEMBERS 104

Check In

Check Out

Itinerary Change

Example Itineraries 126

CHECK OUT 140

Paypal 142

Email: 144

PIC 144

Check-out Code: 146

Verify Check-out Code: 148

Checkout 150

Reset 150

FIG. 9